

Microsonic Inc. 2960 Duss Ave. Ambridge, PA 15003 microsonic-inc.com I 800.523.7672 support@microsonic-inc.com

# How to Order Microsonic Custom Products



### Step 1. Select a Product

Microsonic Photo Gallery https://microsonic-inc.com/earmoldgallery

Visit Website

Visit Website

Microsonic Hearing Protection Catalog. https://microsonic-inc.com/hp-products



PULSE™ Canal Shell • Pro Musician Earplugs



PULSE™ 1/2 Shell • Pro Musician Earplugs

## Step 2. Have Ear Impressions Made

Visit a reputable audiologist near you for this service. Be sure to print-out page 2 of this PDF for your audiologist. Ear impression can be either physical or digital scans.

If you need help finiding an audiologist, please email or call: support@microsonic-inc.com or 800-523-7672

# Step 3. Call Us To Place An Order

Please call 800-523-7672 to place your order.

# Step 4. Send Us Your Ear Impressions

Mail your ear impressions to: Microsonic Inc. • 2960 Duss Ave. • Ambridge, PA 15003

Or email digital ear scans to: support@microsonic-inc.com

Be sure to include your contact information.

#### Step 5. Pay For Your Order

Once your impressions arrive at Microsonic, a team member will call you for a credit card payment and your order will enter production.

#### Enjoy!

Wear your new custom-fit products with comfort and confidence!



LifePlugs™ - Everyday Earplugs



#### About Us Microsonic is recognized as one of the nation's leading full service earmold laboratories.

Using the highest quality materials available, Microsonic's skilled craftsmen give each eamold individual attention and create handmade products with absolute precision and care.

Microsonic also utilizes an end-to-end digital workflow, enabling the use of 3D ear scans

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# **HELPFUL TIPS FOR AUDIOLOGISTS**

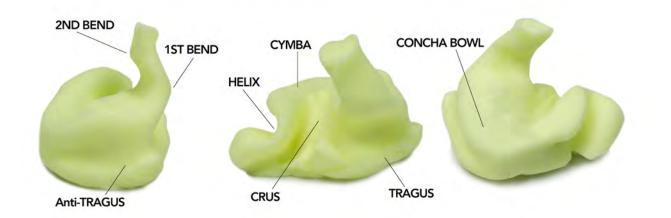
1. Full shell impressions must include the full helix, crus of the helix, tragus and antitragus.

IMPORTANT: The impressions must extend just past the second bend of the ear canal.

- 2. The impressions must be made of high viscosity silicone impression material. We recommend Microsonic Templet<sup>™</sup>, Mega-sil<sup>™</sup>, or equivalent.
- 3. We also require that you use a foam canal dam (Oto-Block). This will insure that no impression material contacts the ear drum.
- 4. The impression must be taken with the customer's mouth open. It ensures a more secure fit, especially if the customer is singing, playing an instrument, or talking.

Use a 1-inch bite block during the impression process. This stabilizes the process by reducing jaw movement during material curing and is comfortable for the customer.

• If you have any questions or comments, please do not hesitate to contact us.



#### **PROPER IMPRESSIONS**

**IMPORTANT:** All key features must be captured, or impressions may be rejected.

**WARRANTY:** Read it here.

